

Prepare your arrival in New Zealand

Before you leave your country

-  Remember your passport
-  NZ power plugs are different. Make sure that you have a universal adaptor in hands
-  The weather in NZ is constantly changing. Pack clothes for all weather conditions
-  Bring essential documents and prescribed medications

New Zealand has a very strict biosecurity law. **Do not** bring any of the following with you or you may get an instant fine.

- ▶ Food: cooked, uncooked, fresh, preserved, packaged or dried.
- ▶ Animals or animal products including meat, dairy products, fish, honey, bee products, eggs, feathers, shells, raw wool, skins, bones or insects.
- ▶ Plants or plant products, fruits, flowers, seeds, bulbs, wood, bark, leaves, nuts, vegetables, parts of plants, fungi, cane, bamboo or straw - including for religious offerings or medicinal use.
- ▶ Other biosecurity risk items, including animal medicines, biological cultures, organisms, soil or water.
- ▶ Equipment used with animals, plants or water, including for gardening, beekeeping, fishing, water sport or diving activities.
- ▶ Items that have been used for outdoor or farming activities, including any footwear, tents, hunting, hiking, golf or sports equipment.

When you get to New Zealand

Your bag may be searched on arrival for drugs or biosecurity hazards. You may also experience customs officers having dogs sniff you or your luggage. This is completely normal and nothing to worry about. The dogs are well-trained and under the control of their handler at all times. You should not pet them when they are working.

If you need to exchange NZ dollars, try to only exchange a small amount of it at the airport since you can get a much better exchange rate in the city.

Transportation

If you have booked an airport pickup with us, **turn left** after you exit customs, and our airport pickup service will be in the public waiting area **with a “Crown Institute of Studies” sign**.

If you don't have a transfer booked, travel only with your appointed driver whose information has been provided to the school in advance.

If you cannot find your driver, or if your flight is delayed or has changed, please call **0800 721 000** NZ or **64-212721010**, and leave a clear voice message if no one answers your call. You can also e-mail **bookings@premiertransfers.co.nz** with your **name, flight number** and **new arrival time**.

If you don't show up, you will need to pay for a second airport pickup

PLEASE DO NOT LEAVE THE ARRIVAL HALL YOURSELF

Premier Transfers - Airport pickup emergency contact

0800 721 000 | 021 272 1010 | bookings@premiertransfers.co.nz