

Prepare your arrival in New Zealand

Before leaving your country



Remember your passport



NZ power plugs are different.
Make sure that you have a
universal adaptor in hands.



Bring appropriate clothing,
essentials documents and
prescribed medications.



The weather in NZ is constantly
changing. Pack clothes for all
weather conditions.

New Zealand has very strict biosecurity laws. Do not bring any of the following with you or you may get an instant fine.

- ▶ Food: cooked, uncooked, fresh, preserved, packaged or dried.
- ▶ Animals or animal products including meat, dairy products, fish, honey, bee products, eggs, feathers, shells, raw wool, skins, bones or insects.
- ▶ Plants or plant products, fruits, flowers, seeds, bulbs, wood, bark, leaves, nuts, vegetables, parts of plants, fungi, cane, bamboo or straw – including for religious offerings or medicinal use.
- ▶ Other biosecurity risk items, including animal medicines, biological cultures, organisms, soil or water. Equipment used with animals, plants or water, including for gardening, beekeeping, fishing, water sport or diving activities.
- ▶ Items that have been used for outdoor or farming activities, including any footwear, tents, hunting, hiking, golf or sports equipment.

0800 721 000 | 021 272 1010 | bookings@premiertransfers.co.nz

When you get to New Zealand

Your bag may be searched on arrival for drugs or biosecurity hazards. You may also experience customs officers having dogs sniff you or your luggage. This is completely normal and nothing to worry about. The dogs are well-trained and under the control of their handler at all times. You should not pet them when they are working. If you need to exchange your currency into NZ dollars, try to only exchange a small amount of it at the airport since you can get a much better exchange rate in the city.

TRANSPORTATION

If you have booked an airport pickup with us, turn left after customs to the public waiting area. After the X-rays, turn left to the pre-arranged transport desk in front of SPARK and ONE New Zealand Mobile store. Look for a driver holding a "Crown Institute of Studies" sign.

If you don't have a transfer booked, travel only with your appointed driver whose information has been provided to the school in advance. If you can't find your driver or your flight changes, call 0800 721 000 NZ or +64 212721010 and leave a message. If you still can't find the driver, go to the Airport Help desk next to the One New Zealand store and ask them to call +64 212721010, or call yourself.

You can also email bookings@premiertransfers.co.nz with your name, flight number, and new arrival time. If you don't show up, you'll need to pay for a second pickup.

PLEASE DO NOT LEAVE THE ARRIVAL HALL.